

The **Aluman Group's** Management, aware of the importance of the quality of its products and the necessary increase in competitiveness to the development of our Company, seeks to assume a Quality Management System based on compliance with the UNE-EN-ISO 9001:2015 standard for the purpose of seeking continuous improvement in all our processes. In order to embody this commitment, the Management has established the following Management Policy, for the development of which it shall establish the necessary means and resources.

- It deems it essential that **all the organisation's employees assume responsibility for the final quality of the products**, encouraging them to suggest ideas that may give rise to an improvement in the process or the product and to strive to do their best to ensure that the finished product has the highest quality assurance.
- The standards set out in the System Manual shall be assumed by all employees to the extent that they are affected by them. The Quality Management System will always undergo a continuous improvement process with the aim of improving all the Company's products, processes and services.
- Meet the needs and expectations of our stakeholders, i.e. our clients, suppliers, employees and society in general, ensuring that our products are long-lasting, safe and adequate to the use that will be made of them in the different markets in which the **Aluman Group** operates. The relationships with these stakeholders shall be continuously evaluated with the aim of improving them and providing a better service.
- The Quality Management System shall strictly meet the legal requirements of clients and those defined internally in the Company. Furthermore, the commitment to employee safety and health during the execution of activities.
- Seek to increase the skills and knowledge of employees through specialised training, thereby promoting the appropriate and improved execution of the product and a better service to the stakeholders.
- Use of materials that meet the established legal requirements and which have characteristics that, included in our products, guarantee their maximum functionality and durability.

The Quality Management System Policy is reviewed by the Management when changes are made in the Organisation. The Policy is subject to monitoring through concrete targets and indicators, established in the Reviews made by Management, making it possible to value the effectiveness of the System. The System Coordinator, acting on behalf and in representation of the Management, will supervise the implementation, development and maintenance of the Management System, evaluating its adequacy, effectiveness and proper application. To this end, they have the necessary authority to intervene in all the areas of the **Aluman Group**, to the extent deemed convenient.

The System Policy is communicated to all Company employees and distributed, upon request, to all clients, suppliers and stakeholders.

Arteixo, 19 December 2019  
Manuel Ángel Pose Palleiro  
Managing Director